2020 Mercedes-Benz Sprinter
BUILT TO LEAD

Over one hundred years of leadership brought us to this. The Sprinter is an innovative van with a unique inspiration. It’s not about us – it’s about you. It’s the van you would build. Modular. Customizable. Scalable. With hundreds of variations and solutions so you can create a vehicle that’s ready to meet your needs today and tomorrow. It has the brawn to get the job done and the brains to help keep you safe, connected, and cost-efficient along the way. Built for you. The Sprinter.

OVER 120 YEARS OF VAN INNOVATION

1896
Benz company invents the motorized van, dubbed a “combination delivery vehicle.”

1929
Introduction of the Mercedes-Benz L 1000 Express van.

1956
Mercedes-Benz introduces the L 319 and reinvents the light truck segment.

1967
Mercedes-Benz introduces a new large-capacity van, the L 406 D.

1977
Mercedes-Benz launches a new light van line-up, internally called the T1 or T 1.

1986
Mercedes-Benz presents a new van range, internally called the T 2.

1995
The first-generation Sprinter Van launches in Europe and wins “International Van of the Year.”

2006
The second-generation Sprinter enters the European market.

2010
The Mercedes-Benz Sprinter enters the US market.

2015
The mid-size Mercedes-Benz Metris enters the US market.

2018
The Sprinter brings an entirely new concept to the large van segment.

MERCEDES-BENZ VANS COME TO THE US

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Ground-breaking. Game-changing.

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The Sprinter is the next chapter in your success story. We took the leader in safety to the next level with active and passive technology options such as Active Brake Assist, Traffic Sign Assist,® ATTENTION ASSIST,® and the segment-exclusive Blind Spot Assist™ with Rear Cross-Traffic Alert.® We refined the Sprinter’s operating efficiency even more to keep your total cost of ownership low, and gave you more flexibility by adding a turbocharged gasoline engine with a Best-in-Class 9G-TRONIC 9-speed transmission as standard equipment.*

The Sprinter’s design evolution features a reshaped grille, fenders, lights, and rear window. The cabin area redefines comfort with ergonomic seats and a redesigned instrument cluster. The Sprinter takes connectivity into the future with the MBUX (Mercedes-Benz User Experience) Multimedia System™ and advancements that include wireless internet access,® Live Traffic Information,® and the Mercedes-Benz Emergency Call System.® To monitor your operation, the Mercedes PRO ecosystem will keep you in touch with your business like never before. The Sprinter is where innovative mobility solutions meet classic Sprinter advantages — for your benefit.


This is your van.
From South Carolina — The Sprinter

From performance and durability to capacity and cargo space, there are so many reasons why the Sprinter is a smart investment. But here’s one more. Our state-of-the-art, $500 million facility in North Charleston, SC, is now home to up to 1,300 skilled workers committed to helping assemble one of the most advanced vehicles on the road today.
With safety, we’re ahead from every angle.

When we built the Sprinter, we didn’t just aim to set a new benchmark for vans — we set out to make one of the safest vans on the road, period. To accomplish this lofty goal, we brought all of our legendary knowledge, research, and development to the task.

Because in the end, when it comes to protecting you and your passengers from danger, no standard is too high.

BUILT With safety, we’re ahead from every angle.

SAFETY FEATURES

ACTIVE BRAKE ASSIST® This advanced system senses the likelihood of a collision with a vehicle ahead and sends both a visual and audible warning followed by initiating autonomous braking.

ACTIVE DISTANCE ASSIST DISTRONIC® This intelligent cruise control system senses traffic conditions and actively controls your speed to keep you at a safe distance.

BLIND SPOT ASSIST® has Rear Cross-Traffic Alert (RCTA®) which employs automatic braking to avoid a collision with traffic crossing the vehicle’s path (e.g., vehicles or pedestrians) when reversing.

ACTIVE LANE KEEPING ASSIST™ can provide you with visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.

TRAFFIC SIGN ASSIST™ uses a camera to give drivers additional help with identifying speed restriction signs, No Passing zones, and No Entry signs.

FOR SAFETY

RESCUE ASSIST

With RESCUE ASSIST™ first responders to an accident can scan a QR code in a Mercedes-Benz Van to quickly see where batteries, airbags, and other structural elements are located in order to safely perform the rescue.

HIGHBEAM ASSIST™

SM adjusts the high- and low-beam headlamps automatically, allowing for continuous adaptation to the prevailing traffic situation. The system helps ensure better and earlier recognition of the course of the road.

SAFETY FEATURES

CROSSWIND ASSIST® helps stabilize your van and boosts safety in strong, gusting crosswinds. This standard feature helps ensure that your vehicle remains in its lane at highway speeds.

ACTIVE DISTANCE ASSIST DISTRONIC® helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.

LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP®) This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.

ATTENTION ASSIST™ helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.

HILL START ASSIST briefly stops the vehicle from rolling backward or forward, giving you an extra level of safety and confidence when making a hill start. Hill Start Assist maintains brake pressure for approximately two seconds, so you can remove your foot from the brake pedal without rolling.

DRIVER AND PASSENGER AIRBAGS®

The driver and passenger front, thorax, and window airbags® help protect you and your passengers in the event of a collision. Sprinter airbags shown are from Model Year 2014.

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ATTENTION ASSIST™ helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.

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Built to power your business.

Performance is about having the horsepower, torque, and hauling capabilities to handle whatever you have to do. The Sprinter gives you that confidence, and the flexibility to choose between two drivetrains. You can have turbocharged muscle and the convenience of gasoline in one package with a 4-cylinder turbocharged gasoline engine mated to an industry-leading 9G-TRONIC 9-speed transmission as standard equipment.* A 3.0L V6 turbo diesel engine† with 7-speed transmission is also available. If you don’t want bad weather or road conditions to stop you from getting to work, go for the optional 4x4 drivetrain with on-demand 4-wheel drive.

“...the tried-and-true 3.0-liter V6 turbo diesel...strong pulling power, good fuel economy, and proven longevity.” — KELLEY BLUE BOOK’S KBB.COM†

THE EFFICIENCY OF DIESEL. THE CONVENIENCE OF GAS. IT’S YOUR CHOICE.

3.0L 6-CYLINDER TURBO DIESEL†

CONFIGURATION:
DOHC
INDUCTION SYSTEM:
Common-Rail-Direct-Injection (CDI)
BORE/STROKE:
83.0 mm/92.0 mm
HORSEPOWER @ RPM:
188 hp @ 3,800 rpm
TORQUE:
325 lb-ft @ 1,400–2,400 rpm
TRANSMISSION:
Automatic Transmission, 7G-TRONIC Plus

2.0L 4-CYLINDER TURBO GASOLINE*

CONFIGURATION:
DOHC
INDUCTION SYSTEM:
Bosch injection (200 bar)
BORE/STROKE:
83.0 mm/92.0 mm
HORSEPOWER @ RPM:
188 hp @ 5,000 rpm
TORQUE:
258 lb-ft @ 2,500–3,500 rpm
TRANSMISSION:
Automatic Transmission, 9G-TRONIC

TORQUE: IT’S WHAT’S INSIDE THAT COUNTS.

Horsepower numbers are fine, but torque is what your van needs to get up to speed. What’s also important is the rpm at which the peak torque numbers come in. Notice how the Sprinter’s peak torque comes in at 1,400 rpm—just above an idle. This means that you’ll be at peak torque quickly—and moving from a standing stop efficiently.

*A gasoline engine is available on all models. Available Summer 2020.

†From 2014 Mercedes-Benz Sprinter 3500 Cargo Review on Kelley Blue Book’s KBB.com. Kelley Blue Book is a registered trademark of Kelley Blue Book Co., Inc.
Higher satisfaction. Lower cost of ownership.

When you’re looking at a commercial van, there are two cost factors to consider: the cost to buy it and the cost to own it. The Sprinter is designed to deliver cost effectiveness that lasts for years. Combine this with the van’s legendary durability, and the Sprinter will keep your day-to-day costs down and your productivity up—ultimately helping your whole company run more smoothly.

In addition to lowering your total cost of ownership, the Sprinter helps keep drivers efficient and productive with amenities such as:

- Ergonomic seats with lowered sides and lumbar supports
- Comfortable pedal position
- Elimination of display reflections in windscreen
- Optimized noise reduction
- Increased steering wheel adjustability
- Multiple rear-step variations

3 BUNDLES FOR EVERY CONNECTIVITY NEED

OPTIMIZED ASSISTANCE
Services Included:
- Accident and Breakdown Management
- Emergency Call System
- Traffic Information
- Car-to-X Communication
- Software Updates
- Internet in the Car
- Maintenance and Repair Management
- Online Map Update
- Navigation Functions
- Multimedia Functions

EFFICIENT FLEET MANAGEMENT
Services Included:
- Remote Control
- Vehicle Supervision
- Eco Monitor
- Drive Style Monitor
- Vehicle Operations
- Fleet Communication incl. Send2Car
- Digital Driver’s Log
- Digital Trip Management
- Theft Warning

DATA INTERFACE
Mercedes-Benz VANS
Services Included:
- Vehicle Data Interface extended
- Vehicle Data Interface light

MERCEDES PRO CONNECT IS MADE UP OF THE FOLLOWING ELEMENTS

MERCEDES PRO CONNECT APP — the direct line to the driver.
The driver can easily access valuable vehicle- and job-related information.

VEHICLE MANAGEMENT TOOL — the control center.
The fleet manager’s customized hub of connectivity that provides a comprehensive overview of fleet resources—simplifying logistics and increasing productivity.

COMMUNICATION MODULE — standard in every Sprinter.
This is the central point of contact that ensures the broadest range of connectivity, quickly transmitting data with the permanently installed 4G LTE SIM card.

BENEFITS AT A GLANCE

FOR THE BUSINESS OWNER
- Increase overall business efficiency
- Easy location of a stolen vehicle through the Vehicle Management Tool, which shows the vehicle’s current position
- Potential for a reduction in fuel consumption and therefore lower fuel costs

FOR THE FLEET MANAGER
- Integration into multi-brand vehicle management systems
- Clear overview of the fleet as each vehicle’s information is clearly shown in the Vehicle Management Tool
- Trips can be planned more efficiently and on shorter notice as the fleet manager has all the current data available at a glance

FOR THE DRIVER
- Effective assistance in case of an emergency
- Makes work easier as vehicle remote control also works when the vehicle key is not available
- More efficient working procedures as addresses can be directly adopted into the vehicle’s navigation system for faster arrival

FOR CONNECTIVITY

Mercedes PRO connect is the first of several Mercedes PRO solutions. It works harder to make your job easier—intelligently connecting fleet managers, drivers, and vehicles to increase the efficiency and productivity of your company in the long run.

Mercedes PRO connect is standard on every Sprinter.
More than a van – a mobile workspace.

Spend just a moment with its state-of-the-art infotainment system, and you’ll know that the Sprinter was built for you. All the options and controls are placed in “functional islands” and logically incorporated into the overall design of the Sprinter’s cabin, making every action smooth, intuitive, and economical. The results are fewer driver distractions and increased efficiency and productivity.

THE SPRINTER INFOTAINMENT SYSTEM FEATURES:

- **LIVE TRAFFIC INFORMATION** provides traffic data in real time for more efficient traveling to and from work.
- **THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE)** delivers content from navigation to entertainment and includes optional LINGUATRONIC “Hey Mercedes” voice control and what3words, our geocoded map system.
- **CHARGING OPTIONS** are strategically located on the dashboard and include USB-C ports, wireless, and 12V chargers.
- **WIRELESS INTERNET ACCESS** provides a highly stable connection that allows for the use of mobile devices in the vehicle.
- **7” AND 10.25” TOUCHSCREENS** Display screens that are activated via touch, voice control, or touch buttons on the steering wheel are available on the Sprinter.
- **SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO®** as well as Bluetooth® capability are available in the Sprinter.
- **MERCEDES-BENZ EMERGENCY CALL SYSTEM** sends out an automatic emergency call for faster arrival of rescue services.
- **THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE)** delivers content from navigation to entertainment and includes optional LINGUATRONIC “Hey Mercedes” voice control and what3words, our geocoded map system.

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Thousands of configurations. Unlimited potential.

When we say the Sprinter is built for you, we mean that literally.

Choose from thousands of features, configurations, and upfit solutions that give you the ability to build a van that’s ready to work for you now, and prepared to carry your business into the future. It’s the difference between a van that you merely drive and a van that is driven to help you succeed.
SPRINTER CARGO Vans are available in 1500, 2500, 3500, 3500XD, and 4500 series.

Maximum effort.

Whatever your work demands are, the Sprinter Cargo Van gives you the flexibility to create a configuration to meet your exact needs. The 1500 is a lighter-duty model that delivers big-time productivity. For serious hauling capability, the 4500 model will handle your heaviest jobs. There’s also a 2500, a 3500, and a 3500XD model. Whichever you choose, the service intervals of up to 20,000 miles for diesel and up to 15,000 miles for gasoline will keep your productivity high and your cost of ownership low.

Available on the Single tire models, this wheel arch covering’s square shape and flat top provide extra storage opportunities, as well as protection for the wheel arch.

The rear doors feature hinges with self-locking mechanisms.

LED strip lighting improves cargo-loading vision.

Pallet bracing and tie-downs help when hauling cargo with unusual sizes and shapes.

The Sprinter 4500 model sets the benchmark for payload capacity of up to 6,768 lbs.

SPRINTER CARGO QUICK FACTS

- **MAXIMUM PAYLOAD:** 6,768 lbs.
- **MAXIMUM CARGO VOLUME:** 532.6 cu. ft.
- **MAXIMUM CARGO FLOOR WIDTH:** 70.4".
- **MAXIMUM CARGO FLOOR LENGTH:** 189.4".
- **MAXIMUM INTERIOR STANDING HEIGHT:** 79.1".
- **MAXIMUM TOWING CAPACITY:** 7,500 lbs.

Engines:
- 2.0L 4-cylinder turbo gasoline; *
- 3.0L 6-cylinder turbo diesel;
- 5.5L 8-cylinder 557 hp; *
- 5.9L 8-cylinder 590 hp.

Transmissions:

Two Roof Heights

<table>
<thead>
<tr>
<th>STANDARD ROOF</th>
<th>MAX: 95.5&quot;</th>
<th>HIGH ROOF</th>
<th>MAX: 95.5&quot;</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max: 97.9&quot;</td>
<td></td>
<td>Max: 109.1&quot;</td>
<td></td>
</tr>
</tbody>
</table>

Three Lengths

<table>
<thead>
<tr>
<th>THREE LENGTHS</th>
<th>233.5&quot; (144&quot; WB)</th>
<th>274.3&quot; (170&quot; WB)</th>
<th>290&quot; (170&quot; EXT. WB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAXIMUM CARGO FLOOR WIDTH:</td>
<td>70.4&quot;</td>
<td>70.4&quot;</td>
<td>70.4&quot;</td>
</tr>
<tr>
<td>MAXIMUM CARGO FLOOR LENGTH:</td>
<td>189.4&quot;</td>
<td>189.4&quot;</td>
<td>189.4&quot;</td>
</tr>
<tr>
<td>MAXIMUM INTERIOR STANDING HEIGHT:</td>
<td>79.1&quot;</td>
<td>79.1&quot;</td>
<td>79.1&quot;</td>
</tr>
</tbody>
</table>

Max: Maximum effort.


All measurements in inches. All width measurements include mirrors. See page 40 for a complete listing of models and specifications.
Carrying you forward.

Once again, we’ve created a van to fulfill a specific need. The Sprinter Crew Van seats up to five and still has room for material or cargo. To fulfill the need for power and desire for the convenience of gasoline, a 4-cylinder turbocharged gasoline engine with a Best-in-Class 9G-TRONIC 9-speed transmission is standard equipment. A V6 turbo diesel engine and 7-speed transmission is also available.

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**SPRINTER CREW QUICK FACTS**

- **MAXIMUM PAYLOAD:** 6,382 lbs.
- **MAXIMUM CARGO VOLUME:** 370.8 cu. ft.
- **MAXIMUM TOWING CAPACITY:** 7,500 lbs.
- **MAXIMUM CARGO FLOOR LENGTH:** 144.3”

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**ENGINES:**
- 2.0L 4-cylinder turbo gasoline,*
- 3.0L 6-cylinder turbo diesel**

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**MAXIMUM INTERIOR STANDING HEIGHT:** 79.5”

**TRANSMISSIONS:**
- 9G-TRONIC 9-speed Automatic Transmission
- 7G-TRONIC Plus 7-speed Automatic Transmission

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**SEATING CAPACITY:** Up to five

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All measurements in inches. All width measurements include mirrors. See page 42 for a complete listing of models and specifications.
Seats 15. Stands alone.

Looking to carry more passengers? The Sprinter accomplishes that in a big way with seating for up to 15 people. USB-C ports can keep them connected, and the spacious rear storage area provides ample room for luggage. All the while, you’ll know that they’re protected by a level of safety only Mercedes-Benz can deliver.

The Sprinter Passenger Van offers seating for up to 15 adults.*

An impressive interior standing height of up to 6’3” provides greater passenger comfort with plenty of room to move.

Roof air conditioning comes in two output levels, including a high-performance air conditioner.

The ergonomic rear seats have individual headrests and an available reclining option.

The maximum 69.8” floor width and generous legroom mean there’s plenty of room to sit and stretch out.

Sprinter Passenger Vans are available in 1500 & 2500 series.

<table>
<thead>
<tr>
<th>MAXIMUM PAYLOAD:</th>
<th>3,417 lbs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAXIMUM CARGO VOLUME:</td>
<td>111.2 cu. ft.</td>
</tr>
<tr>
<td>MAXIMUM TOWING CAPACITY:</td>
<td>35,000 lbs.</td>
</tr>
<tr>
<td>MAXIMUM INTERIOR STANDING HEIGHT:</td>
<td>75.5”</td>
</tr>
<tr>
<td>TRANSMISSIONS:</td>
<td>7G-TRONIC Plus 7-speed Automatic Transmission</td>
</tr>
<tr>
<td>ENGINES:</td>
<td>2.0L 4-cylinder turbo gasoline,†</td>
</tr>
<tr>
<td>SEATING CAPACITY:</td>
<td>Up to 15*</td>
</tr>
</tbody>
</table>

*Seating for 15 only available on diesel model.†Gasoline engine not available on all models. Available Summer 2020. ‡All measurements in inches. All width measurements include mirrors. See page 45 for a complete listing of models and specifications.
A successful future starts with a strong foundation. That’s exactly what the Sprinter Cab Chassis/Cutaway gives you. From a box truck to a technologically advanced RV, its flat unobstructed frame rails let you design virtually anything you’d like. Motivation for your plans comes from the powerful and efficient V6 turbo diesel engine\(^1\) with a 7G-TRONIC Plus 7-speed automatic transmission.

Choose between the standard 3500XD model (GVWR of 11,030 lbs.) or the optional 4500 model (GVWR of 12,125 lbs.) and build the Sprinter Cab Chassis/Cutaway that works best for you.

The Sprinter’s flat unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle to life.

Built for your future.

SPRINTER CAB CHASSIS/CUTAWAY Quick Facts

- **MAXIMUM PAYLOAD:**
  - 7,429 lbs.

- **ENGINE:**
  - 3.0L 6-cylinder turbo diesel\(^1\)

- **TRANSMISSION:**
  - 7G-TRONIC Plus 7-speed Automatic Transmission

- **MAXIMUM TOWING CAPACITY:**
  - 35,750 lbs.

- **SEATING CAPACITY:**
  - Up to three

All measurements in inches. All width measurements include mirrors. See page 46 for a complete listing of models and specifications.
Whether you’re on the job or off the main road, you can run up against situations you can’t control, like bad weather or rough terrain. You can try and avoid them, or meet them head-on with the on-demand 4-wheel drive option.

The Sprinter 4x4 features a higher wading depth, a low-range gear, and a standard V6 turbo diesel engine that can power you through even the toughest conditions.

**Make your own roads.**

The Sprinter 4x4 option is available in select Cargo, Crew, or Passenger Van configurations.

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### SPRINTER 4X4

Sprinter 4x4 Vans are available in 2500 & 3500XD series.

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### PASSENGER

- **Two Roof Heights**
  - **Standard Roof**
    - Max: 92.3”
    - Max: 106.9”
  - **High Roof**
    - Max: 92.3”
    - Max: 117.6”

### CREW

- **Two Roof Heights**
  - **Standard Roof**
    - Max: 95.5”
    - Max: 107.3”
  - **High Roof**
    - Max: 95.5”
    - Max: 111.3”

### CARGO

- **Two Roof Heights**
  - **Standard Roof**
    - Max: 95.5”
    - Max: 100.1”
  - **High Roof**
    - Max: 95.5”
    - Max: 111.3”

### ONE LENGTH

- **233.5” (144” WB)**

### TWO LENGTHS

- **233.5” (144” WB)**
  - **274.3” (170” WB)**

### THREE LENGTHS

- **233.5” (144” WB)**
  - **274.3” (170” WB)**
  - **290” (170” EXT. WB)**

All measurements in inches. All width measurements include mirrors.

A complete listing of models and specifications begins on page 40.
Your one stop for productivity.

You’re the expert in your trade, and your van is the tool with which to get the job done. MasterSolutions™ allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get you exactly the van you want right when you need it, so you can concentrate on finishing the job.

Build your van now or get inspired by visiting the MasterSolutions™ Configurator.

MasterSolutions™ providers Auto Truck, Knapheide, and Driverge bring you a portfolio of turnkey solutions for your specific line of business—HVAC, Plumbing, Electrical, Telecommunication, Contracting, Delivery, Refrigeration, Food Services, and People Moving—all at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all MasterSolutions™ can be fitted directly as Ship-Thru, right next to our factory in South Carolina, which saves you time and ensures seamless integration, quick delivery, and consistent quality.

Get your concept up and running.

You have a concept in mind—let a Mercedes-Benz Vans MasterUpfitter build it for you. Our job is to help you find a van that is ready to fit your ultimate conversion needs. With the Best-in-Class cargo volume of the Sprinter, and the impressive 7,430 lbs. of payload of the Sprinter 4500 Cab Chassis/Cutaway, each Mercedes-Benz Van is a blank canvas on which you can create a design to meet your specific needs. Whether you are in need of a simple work van interior, a mobile veterinarian clinic, or the ultimate RV, Mercedes-Benz Vans is making you mobile and taking your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans MasterUpfitter network. These upfitters are committed to the highest engineering standards and levels of customer satisfaction. Working with a MasterUpfitter gives you the flexibility to be creative and the assurance that Mercedes-Benz Vans is here to support your needs. Find your MasterUpfitter today.
Finance solutions.

Through Mercedes-Benz Financial Services, we offer a variety of financing products and solutions with flexible benefits tailored specifically to meet the needs of your business. For more information, visit www.mbvans.com/sprinter/shopping-tools/finance-solutions

RETAIL LOAN

These simple-interest, fixed-payment packages lock in interest rates and can include van and upfit equipment, as well as aftermarket products, in one contract.

FINANCE SOLUTIONS

FMV LEASE

A closed-end lease agreement is also known as a “walkaway lease,” since the lessee can simply turn in the vehicle and walk away at lease maturity after meeting all contractual obligations, subject to certain return conditions and mileage restrictions.

TRAC LEASE

A Terminal Rental Adjustment Clause (TRAC) lease doesn’t require any acquisition fee, up-front payment, or excess mileage charges, and lease payments may be expensed against income. Owners are responsible for the residual value of the vehicle.

We have your back.

VanCARE is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you, it isn’t a van—it’s a tool you need to make a living.

For more information, visit www.mbvans.com/sprinter/mercedes-van-parts-and-services

ROADSIDE ASSISTANCE

All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you with peace of mind and help when you need it most.

ServiceCARE — Service solutions built for you

Whether it’s a maintenance service, unexpected warranty work, or now a wear and tear repair, our ServiceCARE products are customized solutions for you. You can now focus on your business with your vehicles always in top shape, minimizing your downtime and maximizing your financial cost control.

Complete

The all-inclusive service package

If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control.

Term
3 years / 60k / 3 services
4 years / 80k / 4 services
5 years / 100k / 5 services

Extended Limited Warranty (ELW)

More warranty. More certainty.

The Extended Limited Warranty product offers you greater coverage for mechanical, electrical, and electronic components. It protects you against unforeseen repair costs, and without any deductibles, you get the benefit of predictable and attractive conditions.

Term
5 years / 100,000 miles
6 years / 120,000 miles
7 years / 140,000 miles

Maintenance (PPM)

Keeping your van in top shape

Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal.

Term
2 services / 3 years
4 services / 5 years
6 services / 7 years

Manufacturer Warranty Overview

3 year / 36k
5 year / 100k

New Vehicle Warranty

Powertrain Warranty

Diesel Engine Limited Warranty

Federal Emissions Warranty Diesel

We have your back.
### Powertrains

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Fuel Injection</th>
<th>Induction System</th>
<th>Cylinders</th>
<th>Cylinder Heads</th>
<th>Block Material</th>
<th>Bore/Stroke</th>
<th>Compression Ratio</th>
<th>Transmission</th>
<th>Horsepower @ rpm</th>
<th>Torque lb-ft @ rpm</th>
<th>Recommended Fuel</th>
<th>Fuel Tank Capacity</th>
</tr>
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<tbody>
<tr>
<td>2.0L 4-Cylinder Turbo Gasoline</td>
<td>DOHC</td>
<td>Bosch Injection</td>
<td>4</td>
<td>Aluminum</td>
<td>Aluminum</td>
<td>83.0 mm/92.0 mm</td>
<td>9.8:1</td>
<td>9G-TRONIC 9-Speed Automatic Transmission</td>
<td>188 hp @ 5,000 rpm</td>
<td>258 lb-ft @ 2,500–3,500 rpm</td>
<td>Regular 87 Octane</td>
<td>22 gal</td>
</tr>
<tr>
<td>3.0L V6 Turbo Diesel</td>
<td>DOHC</td>
<td>Common-Rail-Direct-Injection</td>
<td>6</td>
<td>Aluminum</td>
<td>Aluminum</td>
<td>83.0 mm/92.0 mm</td>
<td>18.0:1</td>
<td>7G-TRONIC Plus 7-Speed Automatic Transmission</td>
<td>188 hp @ 3,800 rpm</td>
<td>325 lb-ft @ 1,400–2,400 rpm</td>
<td>B5 Diesel</td>
<td>24.5 gal</td>
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### Standard Features

#### Mechanical

- Engine: 2.0L 4-Cylinder Turbo Gasoline
- 9G-TRONIC 9-Speed Automatic Transmission
- AGM battery (12V/70Ah)
- Generator (14V/250A)
- SULEV Emissions
- Service Interval: Up to 15,000 miles

- Engine: 3.0L V6 Turbo Diesel
- 7G-TRONIC Plus 7-Speed Automatic Transmission
- Alternator (14V/225A)
- 3rd Generation SCR Emission Control System
- ULEV/SULEV Emissions
- Service Interval: Up to 20,000 miles

#### Seating

- Adjustable Driver Seat
- Adjustable Front Passenger Seat
- Ammunition for Driver’s Seat
- Fabric, Matsumi Black

#### Exterior

- Dual-Circuit 4-Wheel Disc Brakes
- Front and Rear Mudflaps
- Rear Doors Opening to Side-Wall (optional on 144” & 170” models)
- Windshield with Filler Band

#### Interior

- Adjustable Steering Wheel (Angle)
- Communication Module (LTE) for Digital Services
- Heater, Auxiliary Electric Hot Air
- Jack, Hydraulic

#### TIRES & WHEELS

- All-Season Tires
- 4-Wheel Anti-Lock Braking System (ABS)
- Unspecified Tire Brand
- Airbag, Driver/Passenger Front
- Breakdown Management
- Crosswind Assist

#### Safety & Security

- Emergency Call System
- Headlight Assistant
- Highbeam Assist
- Crosswind Assist
- HOLD Function

- Load-Adaptive Electronic Stability Program (ESP®)
- Seat Belt Reminders, Driver/Passenger
- Thomas-Pelz Side Airbags, Driver/Passenger
- Window Side Airbags, Driver/Passenger
## SPRINTER CREW

### ADDITIONAL STANDARD FEATURES (CREW)

<table>
<thead>
<tr>
<th>Feature</th>
<th>1500</th>
<th>2500</th>
<th>3500</th>
<th>3500XD</th>
<th>4500</th>
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<tr>
<td>Anti-lock brake system</td>
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<td>Active Curve Assist</td>
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<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Rear view monitor</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Driver Assistance (version: 883)</td>
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<td>ParkTronic is the combined name for Park Pilot and the backup camera.</td>
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<td>Dual climate controls</td>
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</tr>
<tr>
<td>High roof</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Chrome Grille Package</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Premium Package</td>
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### MECHANICAL

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<td>Engine oil level display at hot start</td>
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<tr>
<td>Front axle reinforced</td>
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<tr>
<td>Axle ratio 3.923**</td>
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<tr>
<td>Axle ratio 4.182</td>
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### BEATING

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<td>X</td>
</tr>
<tr>
<td>Dual climate controls</td>
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<tr>
<td>High roof</td>
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### SAFETY & SECURITY

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<tr>
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<td>Blind spot detection</td>
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<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Rear view mirror</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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</tr>
<tr>
<td>Electrically adjustable seats</td>
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<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Dual climate controls</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>High roof</td>
<td>X</td>
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<tr>
<td>Chrome Grille Package</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Premium Package</td>
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<td>X</td>
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<td>X</td>
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</table>

### OPTIONAL PACKAGES

- **Premium Plus Package**
  - Black leather seats
  - Leather steering wheel
  - Illuminated front exits
  - Front axle reinforced
  - Axle ratio 3.923**

- **Premium Package**
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Comfort Package**
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Interior Lighting Package**
  - Welcome light
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Exterior Lighting Package**
  - Welcome light
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Premium Plus Package**
  - Black leather seats
  - Leather steering wheel
  - Illuminated front exits
  - Front axle reinforced
  - Axle ratio 3.923**

- **Premium Package**
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Comfort Package**
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Interior Lighting Package**
  - Welcome light
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

- **Exterior Lighting Package**
  - Welcome light
  - Blind spot detection
  - Rear view mirror
  - Electrically adjustable seats
  - Dual climate controls
  - High roof
  - Chrome Grille Package
  - Premium Package

### FOR MORE INFORMATION

For a complete listing of features included in each package, visit [MILLION.com](https://www.MILLION.com)
<table>
<thead>
<tr>
<th>Feature</th>
<th>Sprinter Cargo Standard</th>
<th>Sprinter Cargo High Roof</th>
<th>Sprinter Cargo Extended Cargo</th>
<th>Sprinter Cargo High Roof Extended Cargo</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cargo Area</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Length</td>
<td>233.3”</td>
<td>233.3”</td>
<td>233.3”</td>
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<tr>
<td>Width</td>
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<td>84.9”</td>
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<td>79.4”</td>
<td>79.4”</td>
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<tr>
<td><strong>Fuel Efficiency</strong></td>
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<td></td>
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<tr>
<td>Payload</td>
<td>4,420 lbs.</td>
<td>4,420 lbs.</td>
<td>4,420 lbs.</td>
<td>4,420 lbs.</td>
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<tr>
<td><strong>Interior</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Headroom (1st row)</td>
<td>67.7”</td>
<td>67.7”</td>
<td>67.7”</td>
<td>67.7”</td>
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<tr>
<td><strong>Exterior</strong></td>
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<td></td>
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<tr>
<td>Cargo length, legroom (1st row)</td>
<td>28.9”</td>
<td>28.9”</td>
<td>28.9”</td>
<td>28.9”</td>
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<tr>
<td>Engine</td>
<td>Diesel</td>
<td>Diesel</td>
<td>Diesel</td>
<td>Diesel</td>
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<tr>
<td>Wheelbase</td>
<td>189”</td>
<td>189”</td>
<td>189”</td>
<td>189”</td>
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<tr>
<td><strong>Tires</strong></td>
<td>265/75R16</td>
<td>265/75R16</td>
<td>265/75R16</td>
<td>265/75R16</td>
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<tr>
<td><strong>Wheelbase (with trim)</strong></td>
<td>191”</td>
<td>191”</td>
<td>191”</td>
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<tr>
<td><strong>Maximum Capabilities</strong></td>
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<tr>
<td>Maximum payload</td>
<td>5,188 lbs.</td>
<td>5,188 lbs.</td>
<td>5,188 lbs.</td>
<td>5,188 lbs.</td>
</tr>
<tr>
<td>Maximum payload (with trim)</td>
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<td>5,188 lbs.</td>
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<tr>
<td><strong>Maximum Gross Vehicle Weight</strong></td>
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<tr>
<td><strong>Maximum Gross Vehicle Weight (with trim)</strong></td>
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### TECHNICAL SPECIFICATIONS: 3500 & 4500

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<th>Feature</th>
<th>Single</th>
<th>Crew Cab</th>
<th>Super Single</th>
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</thead>
<tbody>
<tr>
<td><strong>Wheels</strong></td>
<td>Steel</td>
<td>Steel</td>
<td>Steel</td>
</tr>
<tr>
<td><strong>Width</strong></td>
<td>Single</td>
<td>Crew Cab</td>
<td>Super Single</td>
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<td><strong>Legroom (1st row)</strong></td>
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<td><strong>Cargo width between wheelhouses</strong></td>
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<td><strong>Cargo length, front (at floor)</strong></td>
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<td><strong>Interior</strong></td>
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<td><strong>Exterior</strong></td>
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<td><strong>Weight</strong></td>
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<td><strong>Rear cargo door opening height</strong></td>
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<tr>
<td><strong>Weight</strong></td>
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<tr>
<td><strong>Interior</strong></td>
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<td></td>
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<tr>
<td><strong>Exterior</strong></td>
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<td><strong>Width</strong></td>
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<td><strong>Hinge</strong></td>
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<tr>
<td><strong>Max. payload</strong></td>
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<tr>
<td><strong>Headsroom (1st row)</strong></td>
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### TECHNICAL SPECIFICATIONS: 2000 & 2003

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<tr>
<td><strong>Weight</strong></td>
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<tr>
<td><strong>Exterior</strong></td>
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<tr>
<td><strong>Cargo volume</strong></td>
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<td>58.0</td>
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</tr>
</tbody>
</table>
## SPRINTER PASSENGER

### ADDITIONAL STANDARD FEATURES (PASSENGER)

#### MECHANICAL
- **Exhaust admission (standard in 2020)**
  - HD 420 (standard on 2009-12 V6 engine only)
- **Engine oil level display at cold start**
- **Electric parking brake**
- **Deactivation lamp monitoring failure**
- **Engine compartment**
- **Fuel-fired heater booster (17,000 BTU)**
- **Front-to-rear outlet in instrument panel**
- **Illuminated front exits**
- **Tire pressure monitoring lamp**
- **Tire BRAND MICHelin**
- **Tire BRAND KUMHO**
- **Tire BRAND CONTINENTAL**
- **Spare wheel deletion**
- **Rims painted Jet Black**
- **Rims painted Arctic White**
- **Light-alloy wheels 6.5 J x 16**
- **Parking Package with 360° camera**
- **Parking Package**
- **Tire BRAND Goodyear**
- **Tire BRAND Bridgestone**

#### SAFETY & SECURITY
- **Emergency flashlight**
- **Rear window defroster**
- **Window pillar trim**
- **Third row (narrow)**
- **Second row (narrow)**
- **Three-seater bench in passenger compartment, fourth row**
- **Storage net, driver seat backrest**
- **Tire-brand-specific control unit (standard) for ESP**

#### OPTIONS (PASSENGER)

### ADDITIONAL STANDARD FEATURES (PASSENGER)

#### MECHANICAL
- **Engine oil level display at cold start**
- **Electric parking brake**
- **Deactivation lamp monitoring failure**
- **Engine compartment**
- **Fuel-fired heater booster (17,000 BTU)**
- **Front-to-rear outlet in instrument panel**
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#### OPTIONS (PASSENGER)

### ADDITIONAL STANDARD FEATURES (PASSENGER)

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- **Electric parking brake**
- **Deactivation lamp monitoring failure**
- **Engine compartment**
- **Fuel-fired heater booster (17,000 BTU)**
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- **Storage net, driver seat backrest**
- **Tire-brand-specific control unit (standard) for ESP**

#### OPTIONS (PASSENGER)
**Additional Standard Features (CAB CHASSIS/CUTAWAY)**

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<td>Dual rear wheel</td>
<td>Single rear wheel</td>
<td>Dual rear wheel</td>
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</tr>
</tbody>
</table>

**EXTERIOR (NON-METALLIC)**

- 9147 - Arctic White
- 9134 - Grey White
- 7701 - Pebble Grey
- 7160 - Stone Grey
- 7708 - Silver Grey
- 7214 - Graphite Grey

**EXTERIOR (METALLIC)**

- 3463 - Calcite Yellow
- 3432 - Sunset Red
- 3569 - Jupiter Red
- 3583 - Velvet Red
- 6303 - Aqua Green
- 7709 - Blue Grey

**INTERIOR**

- 5362 - Brilliant Blue
- 5389 - Steel Blue
- 5957 - Vanda Blue
- 5524 - Black Blue

**PREMIUM NON-METALLIC**

- 0775 - Indium Silver
- 7992 - Selenite Grey Metallic
- 7755 - Tescoro Grey Metallic
- 5929 - Cassadine Blue Metallic
- 9197 - Obsidian Black Metallic
- 9340 - Jet Black

**ACCESSORIES HIGHLIGHTS**

- All-season floor mats
- Loading roller (for basic carrier bars)
- Roof rack basic carrier
- Trailer hitch
- Wind deflectors for front windows, set of 4
- Roof box
- Folding table (requires base module)

Contact dealer for full list of accessories.

For part availability, please contact your dealer.
20. This data includes the vehicle identification number, mileage, service code (A or B), as well as remaining time and warnings. In order for us to offer you this service, data is transferred from the vehicle to Mercedes-Benz/Freightliner Sprinter. Additional costs may apply depending on the amount of data used.

21. Navigation or satellite radio or the MBUX multimedia system with 10.25-inch touchscreen is required for the Internet access to navigation and auxiliary heater (hot-water heater).

22. The Theft Warning is activated from the moment the vehicle is delivered to the customer following the handover. The Emergency Call System is activated from the moment the vehicle is delivered to the customer following the handover. The Remote Control Function via the Mercedes PRO connect App makes it possible for you to view the status of the doors and windows. The driver is also able to unlock the vehicle using a code via the Mercedes PRO connect App and also check the status of the operation and the auxiliary heater. This function is only available in conjunction with an optional auxiliary heater (hot-water heater).

23. The availability of services in addition to the integrated Communication Module depends on the network coverage of the mobile network provider. The Communication Module (LTE) is not available in the US Virgin Islands or Puerto Rico.

24. The availability of services in addition to the integrated Communication Module depends on the network coverage of the mobile network provider. The Communication Module (LTE) is not available in the US Virgin Islands or Puerto Rico.

25. Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Unsecured cargo can become hazardous in a collision. Always secure cargo.

26. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model configurations. Display of the AddBlue® level is only available in conjunction with the optional SCR Generation 3 emissions control and only available with diesel models.

27. To safeguard the driver’s privacy, he/she can switch off the vehicle tracking function via the Mercedes PRO connect App when making private journeys or traveling to and from work.

28. Messages from all drivers are visible to the fleet manager. Using the Vehicle Management Tool, he/she can, in turn, contact any driver individually with a message. If the Send2Car function is included in the subscription, a POI can be sent to several or all of the users’ navigation systems. The Vehicle Operations service is additionally required to send POIs directly from the Vehicle Management Tool.

29. In order to wish to use the Digital Driver’s Log for your tax documentation, be sure to verify in advance whether the form and the information provided meets the fiscal requirements of your local tax authority. It provides three categories in which to categorize journeys: business journey, private journey, or commute.

30. MasterSolutions™ program vehicles are custom, special-order only vehicles modified by the MasterSolutions™ program. Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Unsecured cargo can become hazardous in a collision. Always secure cargo.

31. Please follow your local laws and restrictions. The Theft Warning is shown in the chosen communication channel if the vehicle crosses preset geofences in a certain time period or if the optional Security alarm with interior motion sensor system sounds the alarm.

32. The vehicle is equipped with an automatic transmission that is fully electrically actuated. The only approved biodiesel content is one that both meets ASTM D7467 specifications and has the oxidation stability necessary to prevent deposit corrosion-related damages to the vehicle (min. 60 days, proven by EN 14112 method). Please see your service station for further information. If the BS biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Vans New Vehicle Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.

33. Some vehicles may be shown with non-U.S. equipment. Some vehicles are shown with optional equipment available at extra cost. Some optional equipment may not be available individually and/or on all models. For current information regarding the range of models, standard features, optional equipment and/or colors available in the U.S. and pricing, please contact your nearest authorized Mercedes-Benz Vans dealer. All factory reserved Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

34. The availability of services in addition to the integrated Communication Module depends on the network coverage of the mobile network provider. The Communication Module (LTE) is not available in the US Virgin Islands or Puerto Rico.

35. Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.


37. To safeguard the driver’s privacy, he/she can switch off the vehicle tracking function via the Mercedes PRO connect App when making private journeys or traveling to and from work.

38. The availability of services in addition to the integrated Communication Module depends on the network coverage of the mobile network provider. The Communication Module (LTE) is not available in the US Virgin Islands or Puerto Rico.

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ENDNOTES